

Privacy Policy

Effective Date: August 15, 2019

Updated: March 26, 2023

This Privacy Policy describes:

- The ways we collect personal data about you and why we do so
- How we use your personal data, and
- The choices you have about your personal data.

This Privacy Policy applies to games, apps, websites and related services from Forklift Studios LLC, which we here collectively call the Service. We may periodically update this Privacy Policy by posting a new version on forkliftstudios.com. If we make any material changes, we will notify you by posting a notice in the Service prior to the change becoming effective. Your continued use of the Service after the effective date will be subject to the new Privacy Policy.

THE DATA WE COLLECT

Data we collect automatically.

- Game progress, gameplay data and analytics
- Your IP address and advertising ID
- Data about your device, such as device name and operating system, and language
- General location data

Data we collect from our partners.

- Data we receive if you link a third party tool with the Service (such as Game Center alias)
- Data from platforms that the games run on (such as to verify payment)
- Data for advertising and analytics purposes, so we can provide you a better Service

Data you provide us.

- Name and email address if you choose to sign up to our marketing communications, or if you contact us via email, or if you connect to Facebook or another 3rd party login service in the app.

WHY DO WE COLLECT YOUR DATA

To make the Service work.

To perform the contract, we process data necessary to

- Create accounts and allow you to play our games and use our Service
- Operate the Service
- Verify and confirm payments
- Provide and deliver products and services you request
- Send you Service related communications

To make the Service more suitable for our players.

To provide a great Service to our players, we have a legitimate interest to collect and process necessary data to

- Update and develop player profiles
- Develop and improve the Service and player experience
- Manage our relationship with you
- Provide social features as part of the Service
- Customize your Service experience
- Respond to your comments and questions and provide player support
- Provide you offers in the Service as well as by email
- Send you related information, such as updates, security alerts, and support messages
- Enable you to communicate with other players

To analyze, profile, and segment.

In all of the above cases and purposes, we may analyze, profile and segment all collected data.

WHO CAN SEE YOUR DATA

Apart from Forklift Studios LLC, your data can be accessed by others in the following situations:

Other players.

Social features are a component of our games. Other players and users may, for example, see your alias, Facebook profile photo, and scores or achievements.

Partners working for Forklift Studios LLC

Forklift Studios LLC have partners who perform services for us. These partners process your data only at and according to Forklift Studios LLC's instructions to provide the Service, such as hosting, player support, advertising, analytics and fraud prevention.

Advertising and Social Media partners.

When you use our Services, you might also use third party services, such as Facebook, Twitter and Game Center. We do not control how they interact with you and you should ensure that you consent to the terms of use and privacy policies offered by the third party services before providing them with your information. You acknowledge that we are not liable when third party services use information you provide to them.

We also work with certain business partners, such as other game developers and advertising partners, and information collected from you may be shared through these partnerships.

Some of our business partners may be outside the United States. Below is a list of some, but not all, business partners that we may actively share user information and usage data with (this list is subject to change):

- Facebook. Located in the United States. Read their [Privacy Policy](#);
- Twitter. Headquartered in the United States. Read their [Privacy Policy](#);
- Unity Ads and Analytics. Headquartered in the United States with offices throughout the Americas, Asia and Europe. Read their [Privacy Policy](#);

Public authorities.

We may be required or authorized to disclose personal information about you by law or by a law enforcement agency.

YOUR RIGHTS AND OPTIONS

Opt-out of marketing emails.

You may opt-out of receiving promotional communications, such as marketing emails from us by following the instructions in such communications.

Access the personal data we hold about you.

If you wish to access the data stored about you, please contact us to request it - see the contact information below.

Your other rights.

You also have the right to object how we use or share your data, and restrict how we use or share your data - please contact us via the details below if any of these concerns come up.

Request Data Deletion

You may request the deletion of your data - see the contact information below.

HOW DO WE PROTECT YOUR DATA

Security Safeguards.

In order to help ensure a secure and safe player experience, we are continuously developing and implementing administrative, technical and physical security measures to protect your data from unauthorized access or against loss, misuse or alteration.

Data retention.

We retain your data for as long as your account is active or as needed to provide you the Service. Note that if you ask us to remove your personal data, we will retain some of your data if this is necessary for our legitimate business interests, such as to comply with our legal obligations, resolve disputes, and enforce our agreements.

International Data Transfers.

Our Service is global by nature and your data can therefore be transferred to anywhere in the world. Because different countries may have different data protection laws than your own country, we take steps to ensure adequate safeguards are in place to protect your data as explained in this Policy. Adequate safeguards that our partners may use include standard contractual clauses approved by EU Commission and the Privacy Shield certification in case of transfers to the USA.

AGE LIMITS

We do not knowingly collect or solicit personal data about or direct or target interest based advertising to anyone under the age of 13 or knowingly allow such persons to use our Services. If you are under 13, please do not send any data about yourself to us, including your name, address, telephone number, or email address. No one under the age of 13 may provide any personal data. If we learn that we have collected personal data about a child under age 13, we will delete that data as quickly as possible. If you believe that we might have any data from or about a child under the age of 13, please contact us.

CONTACT US

Name of the controller: Data Protection Officer

Address: Forklift Studios LLC, PO Box 20982 Brooklyn NY 11202-0982

email: help@forkliftstudios.com

DEFINITIONS

Advertising ID

A unique ID that is generated for your device to track activity by advertising companies to improve their service in game. This is also known as Interest Based Advertising. You may be able to opt-out of this feature on some platforms. You may also be able to reset your advertising ID on your device.

Analytics

Interpretation and interpolation of unidentified data to predict and isolate trends relating to game play and app use.

In-app Purchase

An in-game system that allows exchanging real money for virtual goods or in-game currency.

IP Address (Internet Protocol Address)

A unique string of numbers separated by full stops or commas that identifies each computer using the Internet Protocol to communicate over a network. These numbers are usually assigned in geographic blocks.

Forklift Studios LLC ("us")

Forklift Studios LLC, its assignees, licensees, successors in title and subsidiaries.

Services

Services offered by us and includes our games, websites and related services.

Storefront

An online business presence for sales.

Terms of Service

Rules and conduct standards that are defined that one must comply with to use the service.

Third Party Services

Services provided by a provider that is not owned or controlled by Forklift Studios LLC